

# Online Safety Agreement Template

*Template · Family Or Household Agreement On Roles, Behaviour, And What To Do When Things Go Wrong.*

**More aspirational and behaviour-focused than the Device Rules template — this is the 'how we treat ourselves and each other online' agreement. Sign together. Revisit annually.**

## Our Family's Online Values

We agree the internet is a wonderful tool. We also agree it can hurt us if we're careless. This agreement reflects how we want to behave online and how we want to treat each other when things online affect our home.

### As Family Members, We Agree To:

- Treat people online the way we'd want to be treated.
- Not say things online we wouldn't say in person.
- Tell a parent or trusted family member immediately if something online scares us, confuses us, or makes us uncomfortable — without fear of punishment.
- Ask before sharing photos or stories that involve other family members.
- Take ownership when we make a mistake online — apologise, correct, learn.
- Help each other use technology safely, especially the youngest and oldest members.

### As Parents, We Agree To:

- Listen without immediate judgement when our kids tell us something happened online.
- Not punish kids for honest mistakes when they tell us promptly. The reporting matters more than the consequence.
- Model good online behaviour — phones away at meals, not over-sharing on social media, taking digital breaks.
- Stay informed about the platforms our kids use.
- Have age-appropriate conversations about online predators, sextortion, deepfakes, and scams.
- Update our family's tech rules as our kids grow and as the technology changes.

## As Kids / Teens, We Agree To:

- Use approved devices and accounts only.
- Not give out personal information (name, address, school, phone, birthdate) to strangers online.
- Never meet someone in person whom we only know online without a parent's approval.
- Tell a parent if a stranger asks us to keep a secret.
- Tell a parent if a stranger asks us to send photos.
- Tell a parent if a friend (online or offline) asks for our login or password.

## If Something Goes Wrong

If anyone in our family experiences cyberbullying, an attempted scam, an inappropriate online interaction, or a hacked account, we will:

- 1 Tell a parent / trusted family member as soon as possible.
- 2 Save evidence (screenshots, messages, URLs) before deleting.
- 3 Report the incident to the platform AND, where appropriate, to law enforcement.
- 4 Talk about what happened so the rest of the family learns the pattern.
- 5 Adjust our defences (settings, blocks, education) so it's less likely to happen again.

## Annual Review

This agreement is reviewed every year on or near [family-significant date, e.g., New Year's Day].

Last reviewed: \_\_\_\_\_ · Next review: \_\_\_\_\_

## Signatures

Parent / Adult: \_\_\_\_\_ Date: \_\_\_\_\_

Parent / Adult: \_\_\_\_\_ Date: \_\_\_\_\_

Family Member: \_\_\_\_\_ Date: \_\_\_\_\_

Family Member: \_\_\_\_\_ Date: \_\_\_\_\_

Family Member: \_\_\_\_\_ Date: \_\_\_\_\_

### FROM THE VAULT

#### The Phishing Email Red-Flag Cheat Sheet.

Twelve red flags + a 4-step verify-before-click flow. Print it and keep it next to your screen.

Visit [Making Sense Of Security](#) →